



GOBERNACIÓN

Departamento Archipiélago de San Andrés,
Providencia y Santa Catalina
Reserva de Biosfera Scaflowier
Nit: 892.400.038-2

PUBLIC HEARING ACCOUNTABILITY REPORT, 2022 PERIOD

In accordance with Article 48 of Statutory Law 1757 of July 6, 2015, by which provisions are issued regarding the promotion and protection of the right to democratic participation, accountability is defined as "the process made up of a group of norms, procedures, methodologies, structures, practices and results through which public administration entities at the national and territorial level and public servants inform, explain and give results of their management to citizens, civil society, other public entities and control bodies, based on the promotion of dialogue." Accountability is an expression of social control that includes actions requesting information and explanations, as well as management evaluation. The purpose of this process is to seek transparency in the management of public administration and from there to achieve the adoption of the principles of Good Governance, efficiency, effectiveness, transparency, and accountability, in the daily life of public servants.

Likewise, the afore mentioned law in its article 50, refers to the obligation to render accounts to citizens "The authorities of the national and territorial public administration have the obligation to render accounts to the citizens to inform and explain the management carried out, the results of their action plans and progress in guaranteeing rights."

Accountability includes actions to inform citizens in a timely manner, in understandable language, and to establish communication and participatory dialogue between entities of the executive branch, citizens, and their organizations.

Based on the above, the Departmental Administration of the Departmental Government of San Andres Island, organized and carried out in person, the Public Hearing of Accountability on May 30, 2023, at the Decameron Isleño Hotel Convention Center, to present to the public the management carried out during the 2022 period.

*Cra. 1ª. Av. Francisco Newball, Edificio CORAL PALACE
PBX (8)5130801 Telefax 5123466
Página Web: www.sanandres.gov.co
San Andrés Isla, Colombia*



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ACCOUNTABILITY SCOPE

The Departmental Government presented to the attendees and audience the results of the management of the Territorial Entity for the 2022 validity of the programs, projects and missionary activities carried out.

CALL

The call was addressed to departmental authorities, civil society organizations, media, entity officials and citizens in general, broadcasting the event through the following means: entity's website, direct invitations, social networks, email, regional television.

Prior to the hearing and to encourage citizen participation, the community was invited to record their comments or concerns for the 2022 term, in a form designed by the entity for this purpose, which was published on the website and social networks of the Departmental Government.


The questions were received, organized by the administration, and resolved during the hearing by each competent secretary. Additionally, the agenda, the regulations of the public hearing, the 2022 Management Report, were published for consultation by users and the general public.

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 <p>Canal Teleislas 29 de may. · 🌐</p> <p>Mañana, 30 de mayo, no se pierdan la audiencia pública de Rendición de cuentas vigencia 2022 de la Gobernación Archipiélago de San Andrés Providencia y Santa Catalina a partir 8 a.m. por nuestro canal #teleislas</p> <p>8 1 vez compartido 352 reproducciones</p>	 <p>Gobernación Archipiélago de San Andrés Providencia y Santa Catalina 23 de may. · 🌐</p> <p>#RendiciónDeCuentas2022 II Presentamos los logros del Plan de Desarrollo Todos Por Un Nuevo Comienzo ▶▶ ... Ver más</p> <p>4 1 vez compartido 175 reproducciones</p>
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RENDICIÓN DE CUENTAS VIGENCIA 2022

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Tú opinión nos importa,
cuéntanos que te pareció la Audiencia Pública de **Rendición de Cuentas 2022.**
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HEARING METHODOLOGY

The methodology consisted of the presentation of the speakers, as well as the inclusion in the agenda of a space for question session at the end of the event and the evaluation of the activity. The event was transmitted live and direct through Teleislas Regional Channel, thus allowing greater community participation in the audience, seeking interaction with the public.

DEVELOPMENT

During the hearing, the dynamics of the presentation took place in the following order.

- Registration of attendees and entry to the auditorium.
- Welcome by the Governor.
- Reading the guidelines of the public hearing, clarifying the possibility of participating with questions in the virtual connection space of the hearing.
- Presentation of the management carried out by the different Secretariats.
- Question Session by citizens.
- Response to questions by the different Secretaries.
- Evaluation of the session by the attendees.

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In accordance with the schedule, on May 30, 2023, the public hearing began with the registration of the participants, which had a total of 252 attendees. During the registration of the attendees, a question format was given so that the community could present their concerns regarding the 2022 Accountability Report. These questions were collected at the end of the hearing and organized based on the topics discussed, to be subsequently resolved in accordance with the internal regulations.

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The event was developed with the presentation of the management of the Departmental Administration, by the Governor and his work team, in an excellent manner. Videos and messages were shared with the attendees where the management carried out by each secretariat was evidenced and citizens expressed testimonials of their experience with the Departmental Administration, in relation to the programs and projects and the results of the management with information and figures that reflect the progress in the execution of the 2020-2023 Departmental Development Plan.

Once the intervention and presentation of the report by the Governor and his Secretaries were completed, all the questions registered in advance were answered first through the mechanisms that the Administration enabled for this purpose (Government website). Then, in accordance with the internal regulations of the public hearing, some of the questions asked during the hearing were resolved. Questions that could not be answered for reasons of time or other circumstances, will be included in the hearing report that will be made available to the community through the entity's website.

ASSESSMENT

Within the legal framework that governs these exercises, an evaluation of the event was carried out, through a satisfaction survey applied to its participants to promote continuous improvement for future accountability hearings; fifty-six (56) people completed the survey, which represented 22% of the participants. The results and analysis of the responses are presented below:

The evaluation survey form contained the following questions:

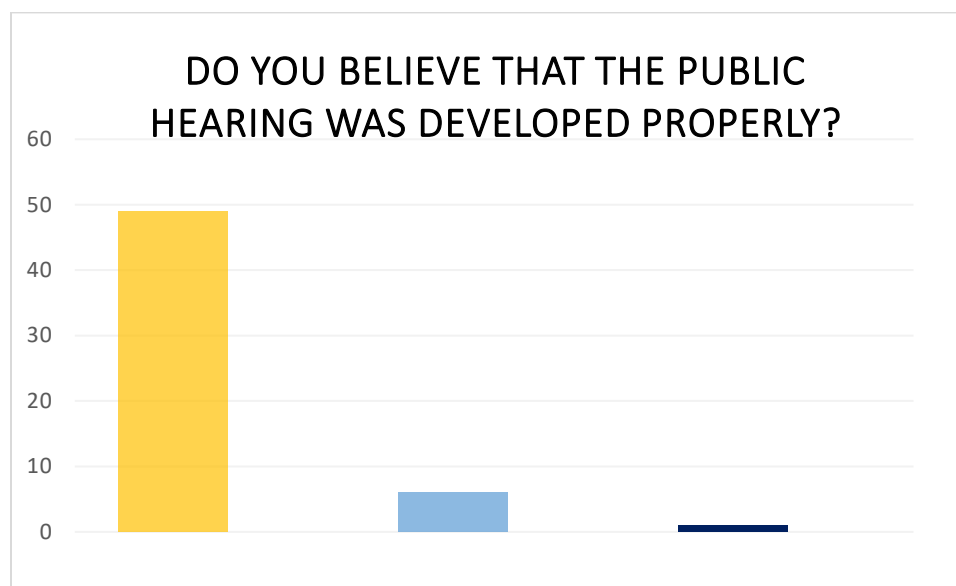
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QUESTION	DO YOU BELIEVE THAT THE PUBLIC HEARING DEVELOPED PROPERLY?		
RESPONSE OPTIONS	Well Organized	Regularly Organized	Poorly Organized
NUMBER OF PEOPLE	49	6	1



QUESTION	THE INITIAL EXPLANATION OF THE PROCEDURE OF THE INTERVENTIONS IN THE PUBLIC HEARING WAS:	
RESPONSE OPTIONS	Clear	Confusing
NUMBER OF PEOPLE	54	2

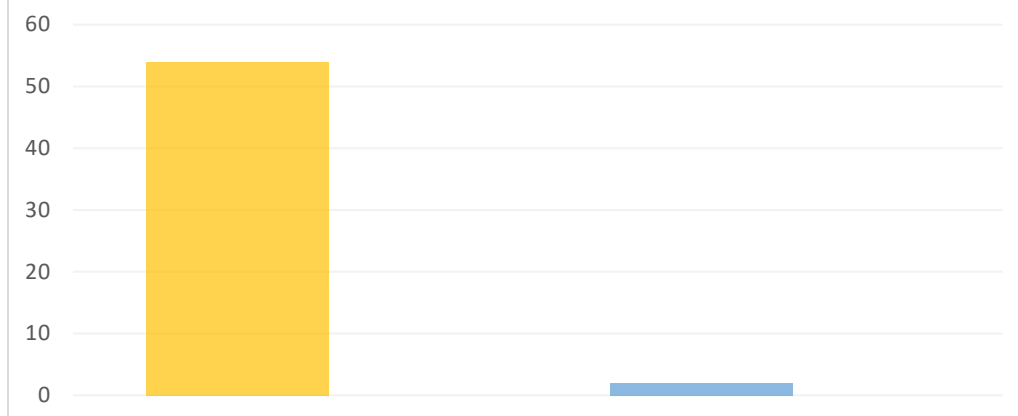
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THE INITIAL EXPLANATION OF THE PROCEDURE OF THE INTERVENTIONS IN THE PUBLIC HEARING WAS:



QUESTION	THE OPPORTUNITY FOR REGISTERED ATTENDANTS TO EXPRESS DURING THE PUBLIC HEARING WAS:	
RESPONSE OPTIONS	Equal	Unequal
NUMBER OF PEOPLE	48	8

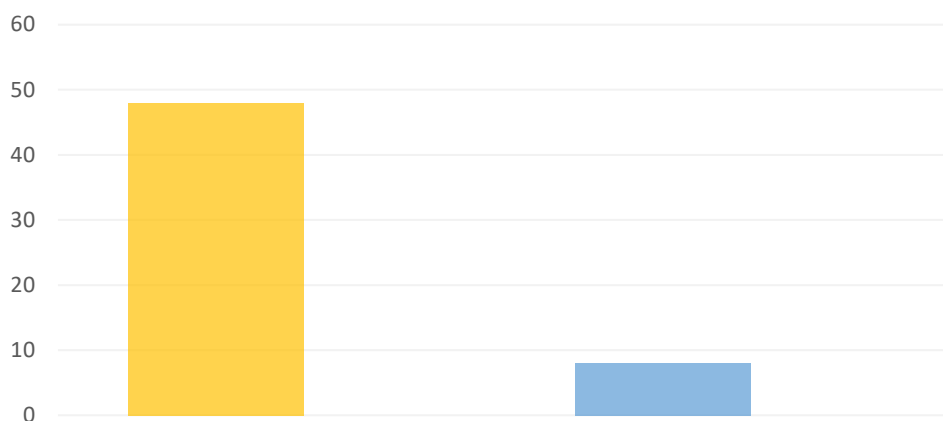
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THE OPPORTUNITY FOR REGISTERED ATTENDANTS TO EXPRESS DURING THE PUBLIC HEARING WAS:



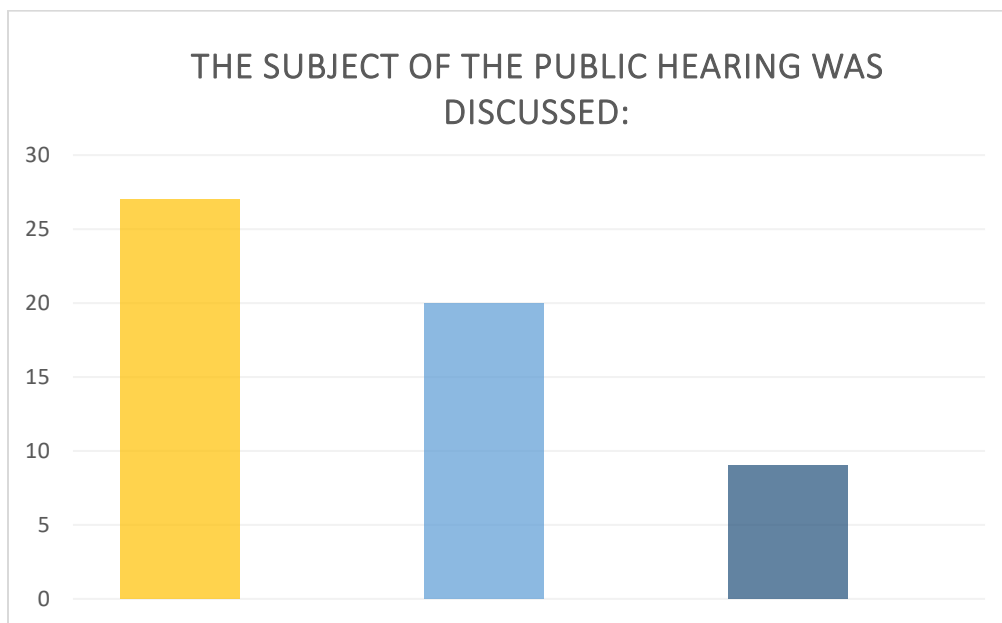
QUESTION	THE SUBJECT OF THE PUBLIC HEARING WAS DISCUSSED:		
	Profoundly	Moderately Profound	Superficial
RESPONSE OPTIONS			
NUMBER OF PEOPLE	27	20	9

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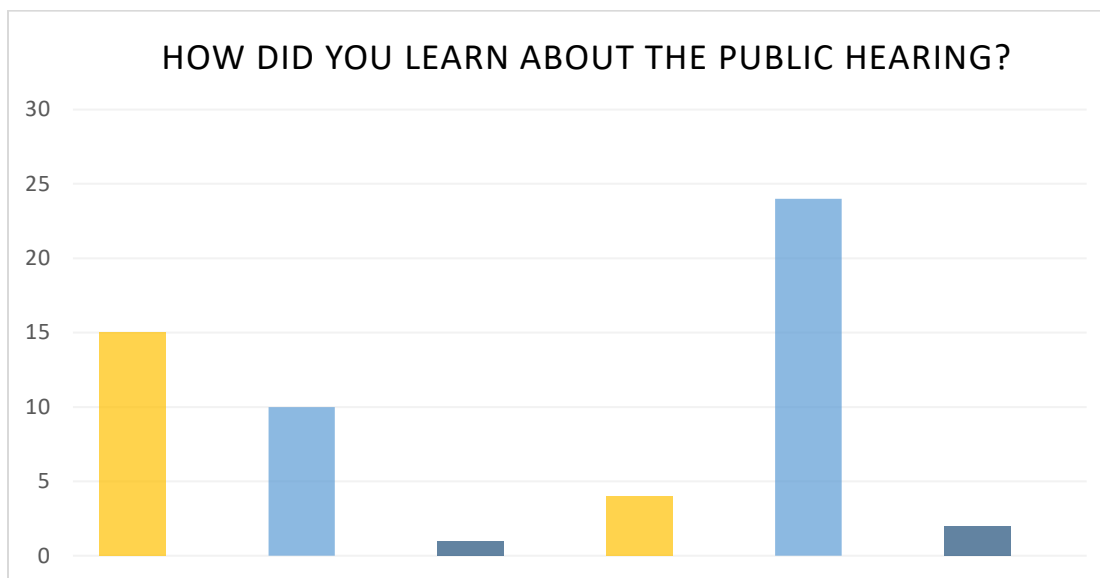
QUESTION	HOW DID YOU LEARN ABOUT THE PUBLIC HEARING?					
RESPONSE OPTIONS	By Public Notice	The Press or other Media Outlets	Press Release	Website	Direct Invitation	Through the Community
NUMBER OF PEOPLE	15	10	1	4	24	2

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QUESTION	THE PURPOSE OF THE PUBLIC HEARING, AS A SPACE FOR PARTICIPATION OF CITIZENS IN THE VIGILANCE OF PUBLIC MANAGEMENT IS:			
RESPONSE OPTIONS	Very Important	Little Important	Important	Not so Important
NUMBER OF PEOPLE	29	19	8	0

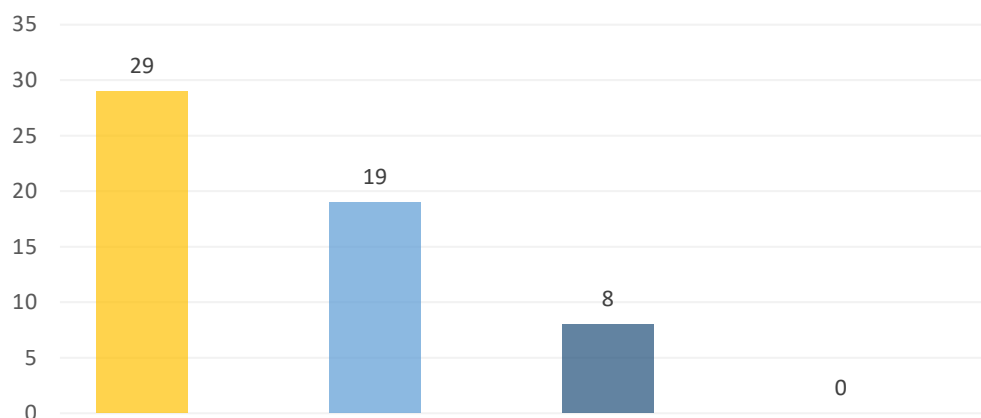
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THE PURPOSE OF THE PUBLIC HEARING, AS A SPACE FOR PARTICIPATION OF CITIZENS IN THE VIGILANCE OF PUBLIC MANAGEMENT IS:



QUESTION	AFTER HAVING TAKEN PART IN THE PUBLIC HEARING, DO YOU CONSIDER THAT YOUR PARTICIPATION IN THE CONTROL OF PUBLIC MANAGEMENT IS:		
RESPONSE OPTIONS	Very Important	Important	Without importance
NUMBER OF PEOPLE	32	21	3

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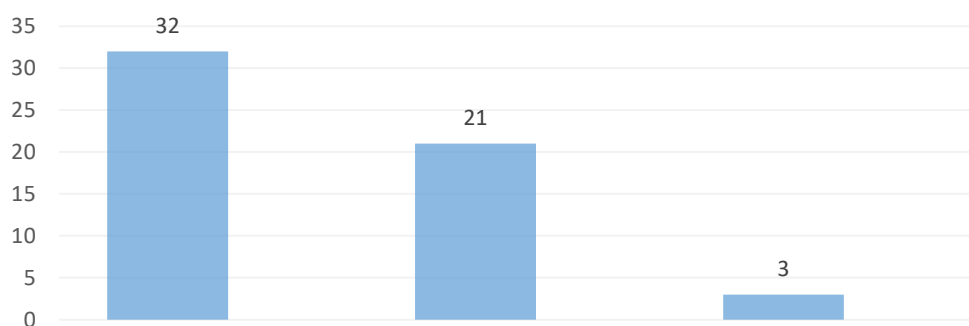
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AFTER HAVING TAKEN PART IN THE PUBLIC HEARING, DO YOU CONSIDER THAT YOUR PARTICIPATION IN THE CONTROL OF PUBLIC MANAGEMENT IS:



QUESTION	DO YOU CONSIDER IT NECESSARY TO CONTINUE HOLDING PUBLIC HEARINGS FOR THE CONTROL OF PUBLIC MANAGEMENT?	
	Yes	No
NUMBER OF PEOPLE	55	1

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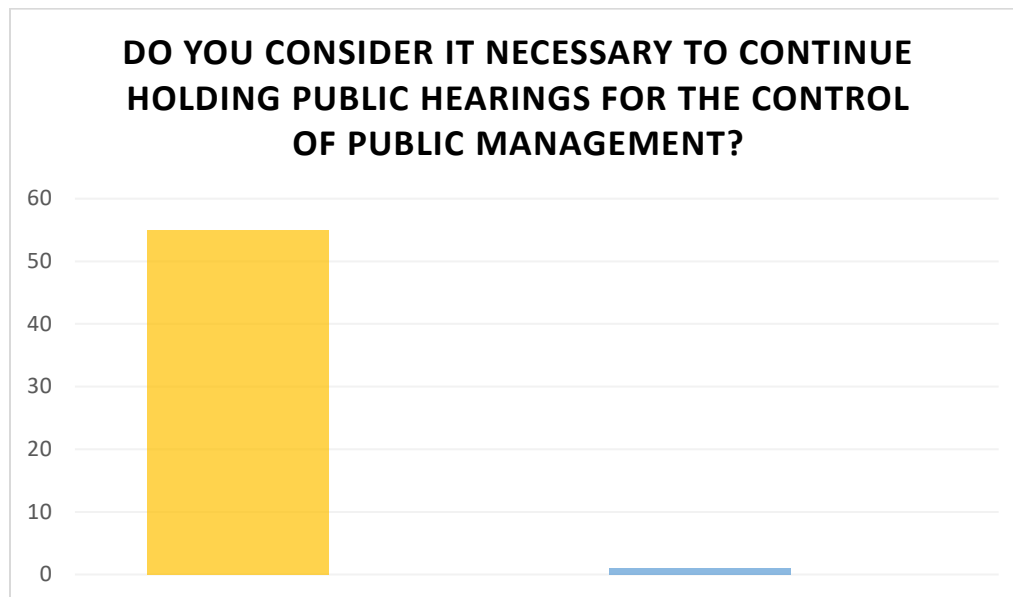


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Taking into account the results, the perception of citizens is that the accountability event was well organized, participation was given to all those who required it and they consider that it is an important space for citizen participation to learn about the public management of entities.

The initial explanation about the procedure for interventions in the public hearing was understandable and the topic was adequately discussed.

The public hearing of accountability promotes citizen participation in the control of public management, so that the level of development of the entity can be identified to promote continuous improvement that is reflected in economic growth and the well-being of the entire community.

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